This appendix provides data on current provision to inform the main document.

## Section 1 – Our commissioning intentions

## **Current suppliers**

Excluding arrangements made under Flexible Funding the following demonstrates the breakdown of suppliers:

Type of Provider	Number of
	providers
Public bodies	5
Private sector (contract)	1
Voluntary sector (contract)	4
Voluntary sector (grant)	6
Total	16

This does not take into account individual placements funded by welfare benefits only. In addition, many voluntary organisations provide services without recourse to the public purse.

## Section 3 – Prevention services

### Meals on wheels data

The meals on wheels service delivered 68,372 meals over the past year at a cost to Adult Care Services of £122,160. Therefore, the cost to Adult Care Services per meal is £1.79.

### Section 5 – Respite care provision

### Provision

Excluding EMI residential and EMI Services beds (which will be dealt with in elderly mentally inform services) the Department provides 5 respite care beds in the South (Southlands in Port St Mary), 5 in the East (Reayrt ny Baie in Douglas), 3 in the North (Cummal Mooar in Ramsey), and we commission 2 in the West (Corrin Home in Peel). In the past we commissioned 1 nursing care bed but this was significantly under utilised. The ratio of long term beds to respite beds does fluctuate to some degree based on demand.

# Occupancy

Respite occupancy is variable across the geographical areas; In the South respite occupancy was 66% in 2012/13 and 77% in 2013/14, In the East respite occupancy was 52% in 2012/13 and 66% in 2013/14, In the North respite occupancy was 40% in 2012/13 and 42% in 2013/14, In the West respite occupancy was 49% in 2012/13 and 36% in 2013/14.

The lower occupancy rate in the North may be accounted for by the presence of Ramsey District Cottage Hospital which provides a respite function at no charge.

The higher occupancy rates in the South may be accounted for as Southlands is the only residential care provider in the South.

# Section 6 – Reablement service

# Capacity prior to Reablement service launch

Prior to the development of a Reablement Service the Department operated two rehabilitative domiciliary care services; the Community Care team and the Hospital to Home Service. In 2012/13 they provided a service to 144 people (82% by the Community Care Team) and in 2013/14 they provided a service to 175 people (85% by the Community Care Team). Based on the data no people were subsequently admitted to residential care.

# Section 7 – Home care

# **Details of Department provided service**

As at 20<sup>th</sup> July 2015 it has 202 registered service users (29 of which are self funding), and delivered 755 care hours per week, and 1,454 visits for the week ending 19<sup>th</sup> July 2015. Registered users are dispersed around the Island as follows; North 30 registered users, East 87 registered users, West 30 registered users, South 55 registered users.

# Section 10 – Day care

# **Attendance rates at Day Centres**

During the most recent monitoring period (June 2014) the attendance figures were; Ramsey -67%; Peel -77%; Port St Mary -81%; Douglas -84%; and Onchan -61%. Attendance figures tend to vary a little from month to month and the June 2014 figures are slightly below the figures generally attained.

# Section 12 – Sheltered and extra care sheltered housing

# Scheme details

Commissioners/Corporation sheltered housing is provided as follows;

- Douglas- Waverly Court, Douglas (74 units); Ballanard Court, Douglas (21 units); Hazel Court (38)
- East –Heywood Court, Onchan (32 units); Springfield Court, Onchan (68 units); and Cooil Roi, Laxey (33 units).
- North Cooil-ny-Marrey Housing, Ramsey (54 units); Kerroo Glass, Ramsey (55 units); and Cooyrt-Balleigh, Ramsey (34 units).
- West Westlands, Peel (91 units).
- South Sandfield, Castletown (22 units); Millhope, Castletown (19); Marashen Crescent, Port Erin (135 units).

Independent sector sheltered housing is provided as follows;

- Four Season's Health Care who have 39 flats or bungalows in Ramsey, primarily for purchase, and 122 flats in Douglas for purchase.
- Elder Grange who have 32 apartments in Douglas for purchase.
- Ballastowell Gardens who have 65 bungalows for purchase.
- Cannan Court which has 16 apartments for rent in Kirk Michael.
- Ian Cannell Court which has 32 flats in Douglas.
- St Ninian's Court which has 36 flats for purchase in Douglas.

Both Cannan Court and Ian Cannell Court are Housing Associations under the Housing (Miscellaneous Provisions) Act (1976) for which the Department of Infrastructure has nomination rights.

## Section 13 – Residential and nursing care

### **Residential capacity**

- East Reayrt ny Baie Resource Centre, Douglas (40 beds); Marathon Court, Douglas (5 beds); Anfield Manor Residential Care Home, Douglas (31 beds); Brinnington Residential Home, Douglas (18 beds); Ellan Vannin Home, Douglas (34 beds); Shenn Valley Care Home, Douglas (12 beds); Sunnydale Residential Home, Douglas (49 beds); and Glen House Residential Home, Laxey (19 beds).
- North Cummal Mooar Resource Centre, Ramsey (46 beds); Brookfield Care Home with Nursing, Ramsey (16 beds); Beaconsfield Tower, Ramsey (18 beds); Grest Cottage Home, Ramsey (16 beds); and Grove Mount Residential Home, Ramsey (23 beds).
- West Corrin Memorial Home, Peel (43 beds).
- South Southlands Resource Centre, Port St Mary (43 beds).

### **Occupancy rates**

Occupancy levels for 2013/14 in Cummal Mooar were 82%, for Reayrt ny Baie 81% and for Southlands 94%. The occupancy rate in the independent sector was 90% for the same period.

## Nursing care capacity

- East Elder Grange Care Home with Nursing, Douglas (82 beds); Marathon Court, Douglas (32 beds); and Springfield Grange Care Home with Nursing, Braddan (62 beds). In addition a new 60 bed plus facility is in development.
- North Brookfield Care Home with Nursing, Ramsey (56 beds); Beaconsfield Tower, Ramsey (34 beds); and Kings Reach Care Home with Nursing, Ramsey (53 beds).
- West Castle View Care Home with Nursing, Peel (66 beds).
- South Abbotswood House Care Home with Nursing, Ballasalla (63 beds).

### **Occupancy rates**

In total there are 448 nursing care beds on the Isle of Man with approximately a 94% occupancy rate.

# Section 14 – Elderly Mentally Infirm services

### **EMI Day Services attendance rates**

Average attendance, 2013/14, for the centres is as follows;

- Gansey Unit (48%);
- Thie Meanagh (77%);
- Reayrt Skyal (64%).

On 31<sup>st</sup> March 2014 there were 71 registered users in total.

# **EMI residential units**

EMI residential units are distributed across the island as follows;

- East Sweetbriar Unit, Douglas (Adult Social Care Services, 16 beds of which one is respite); and Eastfield Mansion House Care Home, Douglas (Independent, 22 beds).
- North No EMI residential beds available.
- West No EMI residential beds available.
- South Langness Unit, Port St Mary (Adult Social Care Services, 12 beds.

# EMI residential units occupancy rate

For those units or homes that are operated separately from other residential services (occupancy Langness is collated within the general residential occupancy rates) the occupancy rates for 2013/14 were 85% for Eastfield Mansion House Care Home and 84% for Sweetbriar Unit. However, Sweetbriar Unit was in transition from April to September 2013 with some beds retained during closure of Glenside Resource Centre. Since September 2013 occupancy at Sweetbriar Unit has not dropped below 96%.

# **Specialist EMI Units**

- Thie Meanagh in Douglas (14 long stay beds and 2 respite),
- Gansey Unit in Port St Mary (11 long stay beds and 1 respite), and
- Reayrt Skyal (14 long terms beds and 2 respite).

# Definition of needs that challenge the service

The following are accepted definitions;

- "Severely challenging behaviour refers to behaviour of such intensity, frequency or duration that the physical safety of the person or others is likely to be placed in serious jeopardy, or behaviour which is likely to seriously limit or delay access to and use of ordinary community facilities." Emerson et al 1987.
- "Behaviour can be described a challenging when it is of such intensity, frequency, or duration as to threaten the quality of life and/or the physical safety of the individual or others and it is likely to lead to responses that are restrictive, aversive or result in exclusion." Procedural Definition as to when behaviour become challenging.
- "In the context of dementia, 'challenging behaviour' includes one or combinations of shouting, wandering, biting, throwing objects, repetitive talking, destroying personal posessions and other objects, agitation and general anger, physical attacks on others and waking others at night. In short, this term describes any behaviour by residents that is deemed to be dangerous to themselves, their fellow residents and staff, or is considered antisocial within environments where those individuals have to coexist with others on a long term basis." EMI Service eligibility criteria.

# **Occupancy rates of Specialist EMI Units**

Occupancy rates for the three services over the previous four years (in some cases including previous units) are as follows;

Thie Meanagh – 2011/12, long stay 96%, respite 3%; 2012/13, long stay 76%, respite 10%; and 2013/14, long stay 74%, respite 22%.

Reayrt Skyal - 2011/12, long stay 77%, respite 14%; 2012/13, long stay 70%, respite 0%; and 2013/14, long stay 63%, respite 21%.

Gansey Unit - 2011/12, long stay 87%, respite 33%; 2012/13, long stay 75%, respite 31%; and 2013/14, long stay 70%, respite 25%.

## EMI nursing care provision

These are Springfield Grange Care Home with Nursing, Douglas (18 beds); Castle View Care with Nursing, Peel (30 beds); and Abbotswood House Care Home with Nursing, Ballasalla (17 beds). All areas except the North therefore have local provision of EMI nursing care.