



Isle of Man Digital Inclusion Charter

The Government and signatories of the Isle of Man Digital Inclusion Charter will work in partnership towards the aims of the Digital Inclusion Strategy 2016-2021, so that everyone who wants to be digitally capable can be.

The internet has transformed almost every aspect of private, public and work life. It is changing the way workplaces communicate, creating new industries and helping to improve public services and transparency.

We know that there are advantages to being online for individuals, such as accessing training and employment, finding information and enabling people to compare prices and services. There are broader social benefits too, particularly in tackling issues like isolation and health and wellbeing.

Online access and digital skills can also make a real difference to the Island's small businesses and charities – helping them to improve customer experiences, operate more efficiently and to generate more income.

There are still people who would like to be able to get online, who need some help to do this, so together, we will:

1. Work together and coordinate our activities to support the aims of the digital inclusion strategy.
2. Support Island-wide projects and partnerships, including piloting practical ways to support people and make internet access, equipment and digital skills cheaper and more easily available.
3. Ensure that all of our staff and volunteers have an opportunity to learn basic digital skills and develop digital leadership skills so we build the online skills and capabilities of our own organisations.
4. Encourage our staff to become digital champions who will support existing volunteer schemes and help to develop new schemes, to create an Island-wide network.
5. Share best practice and use data to measure performance and improve what we do.

Signatories:

1. Isle of Man Government – Cabinet Office
2. Port Erin Commissioners
3. Manx ICT Association (MICTA)
4. Barclays
5. Harvey Briggs Onchan Library
6. Isle of Man Government – Economic Development
7. Isle of Man Government – Home Affairs
8. Isle of Man Government – Treasury
9. Isle of Man Government – Health and Social Care
10. Isle of Man Government – Environment, Food and Agriculture
11. Isle of Man Government – Infrastructure
12. Isle of Man Government – Education and Children
13. Lloyds Bank International Ltd