



Department of Environment, Food and Agriculture

Rheynn Chymmyltaght, Bee as Eiriny's

Food Safety Enforcement Policy

1.0 Introduction

1.1 It is the policy of the Environmental Health Unit within the Department of Environment, Food and Agriculture, (the Department) to ensure that food and drink intended for sale for human consumption, which is produced, stored, distributed, handled or consumed on and off the Isle of Man, is without risk to the health or safety of the consumer. This will be achieved through the provision of education, advice and the use of statutory powers of enforcement where necessary.

1.2 The aim of this Policy is:

- To inform the public and food businesses of the principles by which enforcement action is taken.
- To provide guidance for officers to enable them to make effective decisions that are transparent, accountable, proportionate and consistent and that do not impose unnecessary burdens on businesses.
- To ensure food safety enforcement action is focused on situations where the public are put at risk and on food businesses who negligently or intentionally contravene the law.

1.3 This Policy has been written having regard to The Food Standards Agency (FSA) Food Law Code of Practice and Practice Guidance (England) and the Prosecution Code published by the Attorney Generals Chambers <https://www.gov.im/media/1359465/prosecution-code.pdf>.

1.4 The Department will take a graduated approach to enforcement. As a first step, the Departments authorised officers will normally seek to secure compliance with the law informally, actively working with businesses to encourage and support legislative compliance. However, where appropriate, formal action will be taken, including the service of hygiene improvement and hygiene emergency prohibition notices, the issue of simple cautions or prosecution.

1.5 When judging compliance with the law, authorised officers will take into account all relevant codes of practice, industry guides and any specific guidance from the FSA. Officers will use sensible, professional judgement when assessing the extent of the risks and the effort that has been applied to counter them.

1.6 In the unlikely event of reaching a decision to depart from this Enforcement Policy, the reasons for departure will be recorded.

1.7 The Department has published a complaint procedure, see

<https://www.gov.im/media/1362821/defa-making-a-complaint-final-jan-2020.pdf> .

Complainants are encouraged to contact the relevant officer or their line manager in the first instance. In cases where disputes cannot be resolved, any right of further complaint or appeal will be explained, with details of the process and the likely timescales involved.

2.0 The Principles of Enforcement

2.1 This policy is based on the principles of good enforcement which are:

- Transparency
- Accountability
- Proportionality
- Consistency
- Targeting

2.1.1 Transparency

The Department will be open and transparent by helping duty holders and the public to understand what is expected of them and what they should expect from officers. Officers will distinguish between legal requirements, which are compulsory, and advice or guidance, which is desirable but not compulsory.

2.1.2 Accountability

The Environmental Health Unit is accountable to the Director of Regulation, CEO of the Department, Minister for the Department, political members and the public for their actions and omissions. The Department has policies, service plans, procedures and service standards against which it can be judged and an effective accessible mechanism for dealing with comments and complaints.

2.1.3 Proportionality

Proportionality means relating enforcement action to the risks. The Department will minimise the costs of compliance for business by ensuring that any action required is proportionate to the risk and seriousness of the breach. Some risks may be so serious that they cannot be permitted irrespective of economic consequences. As far as the law allows, the Department will take account of the circumstances of the case and the attitude of the operator when considering action.

2.1.4 Consistency

The Departments authorised officers will carry out their duties in a fair and equitable manner, by taking a similar approach in similar circumstances to achieve similar ends. The Department has arrangements in place to promote consistency in the exercise of discretion, including effective arrangements for liaison with other enforcing authorities.

2.1.5 Targeting

The Department will ensure resources are targeted primarily on those whose activities give rise to the most serious risks or where the hazards are least well controlled and will ensure that action is focused on the duty holders who are responsible for the risk and who are best placed to control it. The Department follows guidance from the FSA and operates a risk based system for interventions. Separate procedures are available for inspections, the use of the various food enforcement sanctions, sampling, food and food premises complaint investigations, the investigation of food poisoning and food borne infection notifications.

3.0 Qualification and Authorisation of Officers

3.1 All officers who undertake the enforcement options in this policy will have the necessary qualifications, training, experience and competence to do so and meet the requirements set out in the FSA Food Law Code of Practice. Officers will be authorised in writing by the CEO of the Department.

3.2 Officers will be fully acquainted with the requirements of this Enforcement Policy and with any revisions as they arise.

4.0 Decision Making

4.1 In deciding the type of enforcement action to take, an authorised officer must have regard to:

- The nature of the breach and the history of compliance of the food business operator.
- In the case of a new business, an assessment of the food business operator's willingness to undertake the work identified by the officer.

4.2 Any decision to prosecute will be ratified by the Department and Attorney Generals Chambers.

5.0 Working with Others to Secure Compliance

5.1 Discussion and liaison may be necessary with the following in implementing the Enforcement Policy:

- **Consumers and Businesses**
The need to protect the health of the consumer whilst acknowledging the concerns of businesses are recognised and are implicit within this policy.
- **Primary Authority Scheme/Home Authority**
Officers will have regard to the United Kingdom Home Authority Principle and Primary Authority Scheme when inspecting relevant businesses. Where enforcement action is being considered in relation to a business, which has a Primary Authority partnership, notification to the Primary Authority will be made, with the exception of circumstances where the need to act swiftly is critical. Officers will liaise with the Primary Authority during the early stages of an investigation to determine whether Primary Authority advice has been given, and whether the business has followed it.

- **FSA**
The FSA will be notified of all approvals or any variations issued under product specific legislation. Under the Food Incidents and Alert System the FSA will be notified of any issues which have a wider concern or where there is a serious localised incident.
- **Public Health Directorate**
Officers investigating food poisoning/ food borne illnesses must be authorised under the Public Health Act 1990 and applicable secondary legislation by the Director of Public Health. In relation to infection control, sampling and epidemiological advice; the expert advice of colleagues within the Public Health Directorate may be required in determining relevant enforcement action.
- **Experts and Expert Bodies**
Other specialist organisations, governing bodies and experts will be consulted where appropriate.

6.0 Interventions

6.1 The Department aims to inspect all premises where it has enforcement responsibility on a regular basis in line with its Food Premises Inspection Programme. The frequency of inspection is based on the level of risk found to exist at each premises and ranges from six months to three years. The emphasis will always be placed on premises where the level of risk is perceived to be highest and resources will always be targeted at the highest risk premises and situations. Inspections will be unannounced unless it is necessary to ensure that certain staff are present.

6.2 In the near future the Department intends to adopt a Food Hygiene Rating Scheme to enable the public to make an informed choice about where to eat based on the standards of hygiene found in food businesses at the time of inspection. The food hygiene rating is based on the risk rating already applied. The scheme recognises good standards; however, officers will work with lower scoring premises to help them to improve their rating.

6.3 An alternative enforcement strategy may be used for 'low risk' establishments which means an intervention other than inspection may be undertaken, e.g. contact via questionnaire. For Category E premises included within a Food Hygiene Rating Scheme, every alternate planned intervention will be an inspection. An intervention is carried out at least once every three years at Category E Premises.

6.4 The frequency of inspection of food premises may be altered in the event that the Department is asked to bring forward interventions at establishments in response to an emerging incident or national programme of work.

6.5 Officers will consider the impact their interventions may have on small businesses and try to ensure that the burdens of their interventions fall fairly and proportionately on these premises.

6.6 Officers will use the full range of interventions to improve compliance with food law by using their professional judgement to apply a proportionate level of regulatory and enforcement activity at each food business.

6.7 In relation to new businesses, officers will, where appropriate, carry out an initial advisory intervention either prior to opening but always within 28 days of becoming aware that the establishment is in operation. A further visit will then be undertaken to carry out an inspection and to risk rate the premises within the next 6 months.

7.0 Revisits Following Interventions

7.1 Food businesses that fail to comply with significant statutory requirements will be subject to appropriate enforcement action and revisits. A revisit will always be made to businesses that have a compliance score of 15 or higher for hygiene and/or structure and/or a confidence in management score of 20 or higher under the food establishment intervention rating scheme.

7.2 Revisits will focus on the contraventions identified at the programmed intervention and ensuring that these have been remedied. However, requests for revisits under a Food Hygiene Rating Scheme, prior to the scheduled date will require a fee to be paid to the Department and should not only check that the required improvements have been made, but should also assess the level of compliance overall.

7.3 The timing of the revisit will be determined by the action taken as a result of the earlier intervention. The revisit will, whenever practicable, be undertaken by the officer who carried out the original intervention. Revisits will always be unannounced unless it is necessary to ensure that certain staff are present.

8.0 Food Safety Enforcement Actions

8.1 Authorised Officers will consider the most appropriate course of action including enforcement action during inspections or following incidents or complaints. All relevant information and evidence will be taken into account.

8.2 It is important that the full range of enforcement options remains open to an authorised officer.

8.3 The choices of action are:

- No further action
- Informal action and advice, including informal written warnings
- Hygiene Improvement Notice
- Improvement Notice
- Hygiene Emergency Prohibition Notice / Voluntary closure
- Remedial Action Notice
- Service of Regulation 25 Certificate
- Seizure or Detention of food
- Suspend or withdraw an approval
- Issue a Simple Caution
- To prosecute

- Any combination of the above

8.4 Before formal action is taken, officers will provide the food business operator with an opportunity to discuss the circumstances of the case and, if possible, resolve points of difference, unless immediate action is required.

8.5 Where there are rights of appeal against formal action, advice on the appeal mechanisms will be clearly set out in writing at the time the action is taken.

8.6 Separate procedures, containing detailed guidance for officers are in place on the use of the various enforcement options, including statutory notices, detention and seizure, voluntary closure and approvals.

8.7 If a Primary Authority partnership is in place, the officer must liaise with the Primary Authority about any proposed enforcement action except in circumstances where the need to act swiftly is critical.

9.0 No Further Action

9.1 Where there is full compliance with relevant legislation no further action will be required other than to issue a report of inspection.

9.2 There will be circumstances where a contravention may not warrant action, or it may be inappropriate. A decision of no action may also be taken when a trader has ceased to trade.

10.0 Informal Action

10.1 Informal action to secure compliance with legislation includes offering verbal advice and the issue of a report following an inspection which may include an informal written warning.

10.2 At the conclusion of an inspection, the officer will discuss any contravention of food law discovered, any corrective action necessary, the timescale for remedy and any recommendations of good practice the officer considers appropriate.

10.3 An inspection report will be issued at the conclusion of all programmed inspections and revisits. If there are only a small number of minor contraventions or recommendations, the inspection report alone may be sufficient.

10.4. Officers will provide advice and support for minor contraventions through inspection reports or informal letters as long as they believe this will achieve compliance with food safety legislation within a timescale that will protect the public health and ensure safe food production.

10.5 The circumstances when it is appropriate to use verbal and informal written warnings are:

- The act or omission is not serious enough to warrant formal action.
- From the individual's/businesses past history it can be reasonably expected that the warning will achieve compliance.
- The officer has confidence in the management of the business.

- The consequences of non-compliance will not pose a significant risk to public health.

Even where some of the above criteria are not met, there may be circumstances in which a warning will be more effective than a formal approach.

10.6 When an informal approach is used to secure compliance with food safety/hygiene legislation, written documentation issued or sent to proprietors/ operators will:

- Contain all the information necessary to understand what work is required and why it is necessary.
- Indicate the regulations contravened and the measures which will enable compliance with the legal requirement.
- Clearly distinguish between matters which are necessary to meet statutory requirements and those which are recommended practice.
- Provide information on the minimum frequency of inspection.
- Copies of letters and reports of inspection will be sent to the registered or head office where this is not the premise visited.
- Contain the contact details for the inspecting officer.

10.7 Food businesses that come within the scope of a Food Hygiene Rating Scheme (when operational) will also be provided with details of their rating should a scheme be put in place.

11.0 Hygiene Improvement Notices

11.1 Authorised officers will consider the issue of Hygiene Improvement Notices under Regulation 6 of the Food Hygiene Regulations 2007, in accordance with the FSA Food Law Code of Practice, Practice Guidance and internal procedures.

11.2 Hygiene Improvement Notices will be served by authorised officers based on their opinion that there is a contravention of the law at the time of the visit or that there had been a contravention and that it is likely that the contravention will continue or be repeated.

11.3 The circumstances when it is appropriate to issue a Hygiene Improvement Notice include those situations where one or more of the criteria below apply:

- Formal action is proportionate to the risk to public health;
- There is a record of non-compliance with breaches of the food hygiene regulations; and/or
- The authorised officer has reason to believe that an informal approach will not be successful.

11.4 The officer will discuss the notice and, if possible, resolve points of difference before serving it. The notice will say what needs to be done, why and by when. Timescales will be realistic and details of appeal mechanisms and requests for extensions of time will accompany the notice.

11.5 Hygiene Improvement Notices will be signed by an appropriately authorised officer who has witnessed the contravention.

11.6 Non-compliance with a Hygiene Improvement Notice will generally result in prosecution.

12.0 Improvement Notices

12.1 Improvement Notices can be issued by appropriately authorised officers under Section 8 of the Food Act 1996 and as applied and modified by Regulation 13 of the Food Information Regulations 2014.

12.2 The Department has the power to enforce the Food Information Regulations 2014 and provisions for allergen labelling requirements and officers are expected to carry out these checks, as part of their routine inspections.

12.3 If an officer has reason to believe that an informal approach will not achieve a successful outcome, an authorised officer can issue an Improvement Notice.

13.0 Hygiene Emergency Prohibition Notices

13.1 Authorised officers will consider the issue of Hygiene Emergency Prohibition Notices where the use of a premises, a process, a treatment or a piece of equipment represents or involves an imminent risk of injury to health.

13.2 Regulation 8 of the Food Regulations 2007 and the FSA Food Law Code of Practice, Practice Guidance and internal procedures specify the steps that have to be taken when using Hygiene Emergency Prohibition Notices.

13.3 Unless the use of voluntary procedures is more appropriate in the circumstances, Hygiene Emergency Prohibition Notices must be used if an authorised officer has evidence that the health risk condition is fulfilled.

13.4 In considering the use of such notices, the prime consideration should be to protect public health. The following instances are examples of circumstances that could show the health risk condition exists, such that there is an imminent risk of injury to health:

- Premises or practices which seriously contravene food law and have been or are implicated in an outbreak of food poisoning;
- Serious infestation by rats, mice, cockroaches, birds or other vermin serious enough to result in the actual contamination of food or a significant risk of contamination;
- Very poor structural condition and poor equipment and/or poor maintenance of routine cleaning and/or serious accumulations of refuse, filth or other extraneous matter resulting in actual food contamination or a significant risk of food contamination;
- Drainage defects or flooding of the premises serious enough to lead to actual contamination of food or a significant risk of contamination;

- Use of equipment for the processing of high risk foods that has been inadequately cleaned or disinfected or which is grossly contaminated and can no longer be properly cleaned;
- Dual use of complex equipment, such as vacuum packers, slicers and mincers for raw and ready-to-eat foods;
- Serious risk of cross contamination;
- Failure to achieve sufficiently high processing temperatures;
- Operation outside critical control criteria, for example, incorrect pH of a product which may allow Clostridium Botulinum to grow;
- Any combination of above or the cumulative effect of contravention which together represent an imminent risk of injury to health.

The list is not exhaustive.

13.5 The effect of the Hygiene Emergency Prohibition Notice is to immediately close the premises, or prevent use of equipment, or the use of a process or treatment. The authorised officer must apply to the courts for a Hygiene Emergency Prohibition Order within three days of the Hygiene Emergency Prohibition Notice being served, the day of service being day one. The officer must give the food business operator at least one day (24 hours) notice of the intention to apply to the court for a Hygiene Emergency Prohibition Order.

13.6 In certain circumstances the use of a Hygiene Emergency Prohibition Notice would not be appropriate even though the food business was creating an imminent risk of injury to health. An example would be where the risk was discovered at the end of normal trading hours and the food business operator had indicated he would be getting in a team of cleaners to improve the position before it re-opened. Under such circumstances the officer would normally revisit before the premises reopened.

13.7 Voluntary procedures to remove a health risk condition may be used at the instigation of a food business operator, when the food business operator agrees that a health risk condition exists, i.e. there is an imminent risk of injury to health. An officer can suggest this option but only when they are in a position to be able to serve a Hygiene Emergency Prohibition Notice. Any voluntary closure agreement must be confirmed in writing by the food business operator or manager who has the authority to agree such action, with an undertaking not to re-open without the officer's prior approval.

13.8 The offer to voluntarily close will only be accepted where the authorised officer is satisfied that there is no likelihood of the premises being used as a food business, or the use of equipment, or of a process without the express agreement of the officer.

13.9 When considering such an offer, care will be taken to ensure that the person making the offer is aware that, in voluntarily closing, they are relinquishing the right to compensation for unjustified action contained in the formal Hygiene Emergency Prohibition Notice.

14.0 Remedial Action Notices

14.1 Where a premises, which is approved under Regulation (EC) 853/2004, is found to be non-compliant with food hygiene regulations, and a graduated approach to enforcement

actions has proved unsuccessful, authorised officers may issue a Remedial Action Notice (RAN) under Regulation 9 of the Food Hygiene Regulations 2007.

14.2 Circumstances which may lead to the issue of a Remedial Action Notice include:

- The failure of any equipment or part of an establishment to comply with the requirements of the 'Hygiene Regulations' as defined by Regulation 2 of the Food Hygiene Regulations 2007.
- The need to impose conditions upon or the prohibition of the carrying on of any process breaching the requirements of the Regulations or hampering adequate health inspection in accordance with the Regulations.
- Where the rate of operations of the business is detrimental to its ability to comply with the Regulations.

14.3 If a Remedial Action Notice is served the officer must also consider whether to use powers under Regulation 9 to detain food produced in the establishment where there are indications or suspicions that food is unsafe and therefore examination is necessary, including the taking of samples.

14.4 As soon as the authorised officer who served the notice is satisfied that the specified action has been taken, the notice must be withdrawn by means of a further notice in writing.

15.0 Regulation 25 Certificate

15.1 When food has not been produced, processed or distributed in compliance with the 'Hygiene Regulations', a certificate under Regulation 25 of the Food Hygiene Regulations 2007 may be served by an authorised officer. Service of the certificate confirms the food fails to meet the Hygiene Regulations. The food must then be dealt with using powers of seizure under Section 7 of the Food Safety Act 1996 as food failing to comply with the food safety requirements.

16.0 Use of Seizure and Detention Notices

16.1 The use of detention and seizure powers under Section 7 of the Food Act 1996 will be initiated in accordance with the FSA Food Law Code of Practice (England), Practice Guidance and internal procedures.

16.2 Authorised officers can detain or seize food where they believe that the food fails to comply with the food safety requirements in Article 14 of Regulation EC 178/2002.

16.3 Detention

16.3.1 Foodstuffs may be detained if an authorised officer has good reason to suspect that food does not satisfy food safety requirements. This will ensure that food is not used for human consumption and is either held where it is if security is not compromised, or moved to a specified place pending further information, for example, results of tests on samples.

16.3.2 Unless the circumstances require immediate action, any proposed action will be discussed in full with the owner or person in charge of the food so they are fully informed about the decision to detain and the progress of the investigations.

16.4 Seizure

16.4.1 If an authorised officer is in possession of evidence or adverse information concerning the foodstuffs they may be seized and notice given that condemnation by a Justice of the Peace will be applied for. This will ensure that food is not used for human consumption and is either held where it is or not moved except to a specified place.

16.4.2 Food will, where possible, be brought before the courts within two days and perishable foods as soon as possible.

16.4.3 If the courts do not condemn the food then the owner may be entitled to compensation for any loss suffered.

16.4.4 Voluntary procedures to remove food that is not suitable for human consumption from the food chain can be used in some circumstances, either at the instigation of the owner of the food or at the suggestion of the authorised officer when the owner agrees that the food is not suitable for human consumption.

17.0 Suspend or Withdraw an Approval

17.1 Authorised officers have enforcement powers available to them under the Official Feed and Food Controls Regulations 2019 in respect of product-specific establishments subject to approval under Regulation 853/2004.

17.2 Powers to withdraw or suspend approval or conditional approval of an establishment are provided by Article 31(2) of Regulation 882/2004.

17.3 On discovery of non-compliance in establishments subject to approval under Regulation 853/2004, officers must, before considering suspension or withdrawal, explore other enforcement options to control the food hazards. Food business operators will be given a reasonable opportunity to address deficiencies and achieve compliance where this is appropriate.

17.4 The food business operator will be notified in writing of any decision to suspend or withdraw approval or conditional approval. The reasons for the suspension or withdrawal will be specified, together with the matters necessary to satisfy the requirements of the Regulations. The operator will be informed that activities requiring approval cannot be undertaken and will be made aware of their right of appeal.

18.0 Simple Cautions

18.1 A simple caution is a formal warning that may be given to persons aged 18 or over who admit committing an offence. The simple caution scheme is designed to provide a means of dealing with offending without a prosecution where there is evidence of an offence, but the public interest does not require a prosecution.

18.2 Authorised Officers should consider the use of simple cautions as an alternative to prosecutions to:

- deal quickly and simply with less serious offences where the offender has admitted the offence;
- divert less serious offences away from the courts, and
- reduce the chances of repeat offences.

18.3 When a simple caution is under consideration, the following conditions must be fulfilled before it is offered:

- there is sufficient evidence to provide a realistic prospect of conviction if the offender were to be prosecuted;
- the offender is over 18 years of age;
- the offender admits that they have committed the crime and has not raised a defence;
- the offender agrees to be given the caution.

18.4 Where an offender declines to accept a simple caution, it will be necessary to consider taking alternative enforcement action. This could include prosecution.

18.5 In offering a simple caution, account will be taken of relevant guidelines on Simple Cautions for Adult Offenders.

18.6 A caution will remain on record for a period of two years and may be cited in Court should a further offence be committed and prosecuted during that time.

18.7 A simple caution can only be administered by a Cautioning Officer. The Cautioning Officer must not have taken an active part in investigating the offence. The Cautioning Officer is the Head of Environmental Health. Any decision to offer a simple caution will be made in consultation with the AGs.

19.0 Prosecution

19.1 Prosecution may be considered as an alternative, in addition to, or as a consequence of failure to comply with the above enforcement procedures.

19.2 The Department recognises that most businesses wish to comply with the law. However, there are occasions when action, including prosecution, will be considered against those who have flouted the law, or acted irresponsibly. Those matters that involve intentional, repeated or reckless acts and those concerned with public safety will be specifically considered for prosecution.

19.3 The decision to prosecute is a significant one and will only be taken where that course of action is proportionate to the risk presented to public health by the contravention.

19.4 Before initiating any prosecution proceedings the Department must be satisfied that there is relevant, admissible, substantial and reliable evidence that an offence has been committed by an identifiable defendant and should contact the AGs for advice.

19.5 The authorised officer will apply the evidential test and public interest test as described in the Prosecution Code published by the Attorney Generals Chambers <https://www.gov.im/media/1359465/prosecution-code.pdf> . Only when the evidential test has been satisfied will the public interest test be considered.

19.6 Where applicable, Home and Primary Authorities will be consulted where prosecutions are planned and due regard will be paid to the opinion of that authority.

19.7 Factors that will be considered before initiating prosecution procedures include:

- The seriousness and nature of the alleged offence.
- Whether there is sufficient, reliable and credible evidence to support proceedings and a realistic prospect of conviction.
- Whether a prosecution is in the public interest.
- The role of the suspect in the commission of the offence.
- Was the suspect in a position of trust, responsibility or authority in relation to the commission of the offence?
- The previous compliance history of the suspect.
- Any previous advice given to the suspect by this or another authority.
- Whether regard has been given to authoritative advice, guidelines and recommendations.
- Any explanation by the suspect or any agent or third party acting on their behalf.
- Whether there has been reckless disregard for food safety requirements.
- The likelihood that a 'due diligence' * defence could be established.
- The risk of harm to the public.
- Any mitigating or aggravating circumstances.
- The ability and willingness of any important witness to co-operate.
- The likely penalty to be imposed.
- Whether other action, such as issuing a simple caution, serving a hygiene improvement notice, or imposing an emergency hygiene prohibition, would be more appropriate or effective.

*due diligence: Section 32 of The Food Act 1996 provides a defence for a person charged with an offence that he took all reasonable precautions and exercised all due diligence to avoid the offence. This requires that, not only are suitable precautions set up, but that they are adequately implemented and monitored to ensure their effectiveness.

20.0 Prosecution for Non-Compliance with Hygiene Improvement Notices

20.1 Non-compliance with a hygiene improvement notice is a serious offence and will generally be grounds for prosecution with the following exceptions:

- Where the remaining contraventions detailed in the notice are minor and do not pose a risk to public health.

- Where the outstanding works are in hand (confirmation from contractor or supplier required), and an extension of time to complete the works would have been granted, if requested.

21.0 Prosecution - Food Complaints

21.1 The decision to prosecute for Regulation 178/2002 Article 14 or Food Act 1996 Section 5 or 15 offences relating to the sale of food injurious to health or unfit for human consumption, or not of the quality demanded by the purchaser will be taken at the earliest opportunity to avoid unnecessary and time consuming investigations by both authorised officers and food businesses.

21.2 Prosecution will be indicated where:

- The offence has resulted in a risk to public health.
- There is evidence of negligence in failing to adopt basic food hygiene precautions.
- The food business has failed to respond to an informal approach to prevent a recurrence of the problem.
- Particular regard will be paid to the possibility of establishing a due diligence defence.

21.3 Independent advice will be sought from the appointed food examiner or public analyst or other expert, where appropriate.

21.4 In all cases where a prosecution is being considered the home or primary authority will be consulted out of courtesy.

21.5 The integrity and co-operation of the complainant in providing witness support is especially important. The wishes of the complainant regarding prosecution will be respected, unless it is in the public interest and there is sufficient evidence to proceed independently.

22.0 Prosecution - Food Hygiene Regulations

22.1 A decision to prosecute for offences under food hygiene regulations will be taken based on the risk to public health presented by the contravention. It is not sufficient for there to be a technical breach of the regulations on a minor matter.

22.2 The initial response to contraventions that do not present a risk to public health will be by informal written notification or improvement notices.

22.3 Immediate prosecution action may be indicated where:

- Conditions are found that present an immediate risk to public health, whether or not emergency prohibition action is also taken.
- There is a risk to public health presented either by the seriousness or number of contraventions and there is documented evidence that the food business has previously received warnings regarding such contraventions.

22.4 Where a prosecution is prepared for food hygiene regulation contraventions, summonses will generally be issued for a small number of specimen charges, representing the more serious contraventions and demonstrating the element of the risk.

22.5 Where a food business operator has been convicted of an offence the court may prohibit them from the management of a food business. The Department as the prosecutor will draw the court's attention to this power where appropriate, and provide the necessary information and evidence to support this action.

23.0 Review of Policy and Procedure

23.1 This Enforcement Policy will be reviewed annually or sooner if changes in legislation or guidance make this necessary.

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