Plan for Omnipod Handset Failure

Keep written record of all pump settings.

If handset fails contact helpline for advice 0800 011 6132.

If handset cannot be restarted order a new handset via helpline.

Contact Diabetes Nurse 650860 to notify of failure and arrange to collect new handset from centre.

Managing blood glucose levels until new handset arrives

• Continue using current pod until it expires as basal rates will continue to be delivered.

When pod expires

• Give dose of Lantus/Levemir/Tresiba (basal insulin) immediately according to **Total Daily Dose of basal**

Give basal insulin once a day until new handset available and set up.

• Continue giving Novorpaid/Humalog/Fiasp fast acting insulin with meals at usual carb ratios

You may need to test a little more frequently to monitor blood glucose levels and adjust basal insulin if fasting readings are

- too low (less than 6) reduce basal by 2 units
- too high (over 10) increase basal by 2 units and monitor the effect
- Arrange with Diabetes Nurse to help set up new handset if required.

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