

Q46. I work beyond what is required in my job to help my	
Department to achieve its objectives	
Q19. We are committed to delivering a good customer service	

BOTTOM 3 LOWEST SCORING QUESTIONS:	% POSITIVE
Q39. When I talk about the IOM Government I say 'we' rather than 'they'	8%
Q40. Departments work well together across the IOM Government	8%
Q50. The IOM Government encourages new or better ways of doing things	13%

91%

87%

EMPLOYEE ENGAGEMENT

6

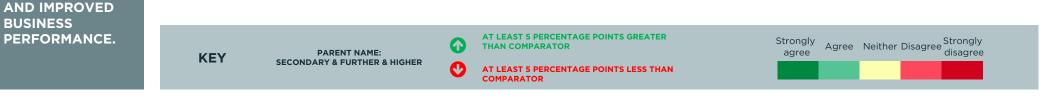
HOW ENGAGED IS YOUR TEAM?

THESE RESULTS PROVIDE A MEASURE OF ENGAGEMENT FOR YOUR TEAM.

YOUR ENGAGEMENT SCORE ISN'T JUST ABOUT HOW MUCH PEOPLE LIKE WORKING FOR YOU. IT ALSO MEASURES THE EMOTIONAL CONNECTION AND COMMITMENT COLLEAGUES HAVE TO WORKING FOR THE ORGANUS ATION

THERE'S A LOT OF EVIDENCE TO SHOW A STRONG LINK BETWEEN ENGAGED COLLEAGUES

0	YOUR EMPLOYEE ENGAGEMENT SCORE 34 %	F	RESPONS	E SCALE		% POSITIVE	VARIANCE FROM PREVIOUS SURVEY +6 ①	VARIANCE FROM PARENT	VARIANCE FROM ORGANISATION OVERALL -10 €
SAY	Q47. I am proud to work for the IOM Government	9	34	45	9	43 %	+8 🕢	-1	-11 🕐
S/	Q48. I would recommend the IOM Government as a great place to work	9	28	45	15	38%	+13 🔂	+4	-3
STAY	Q49. I feel a strong sense of belonging to the IOM Government	15	45	30		19%	+9	+1	-12 🔮
STRIVE	Q50. The IOM Government encourages new or better ways of doing things	9	45	34	8	13%	+6 🐼	-4	-11 🕐
STR	Q51. I work beyond what is required in my job to help the IOM Government to deliver its services	28	30	36		58 %	-7 🔮	-14 🔮	-13 🔮



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EXPLORE THE FULL RESULTS

- THESE PAGES SHOW EVERY QUESTION ASKED IN THE SURVEY AND THE PROPORTION OF COLLEAGUES RESPONDING POSITIVELY (STRONGLY AGREE + AGREE), NEUTRALLY (NEITHER AGREE NOR DISAGREE) OR NEGATIVELY (DISAGREE + STRONGLY DISAGREE).

- LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

IS THERE ROOM FOR IMPROVEMENT?

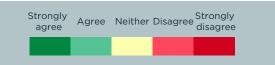
у work 71%	RES	SPONSE SCA	LE	% POSITIVE	VARIANCE FROM PREVIOUS SURVEY	VARIANCE FROM PAREN	VARIAI FRO T ORGANIS OVER
Q1. I know what is expected of me at work	31	54	9	85%	-8 😍	-5 🔮	-4
Q2. I have the information I need to do my work well	20	63	9 7	83%	+11 🐼	+10 🕜	+10
Q3. I have the resources I need to complete my work effectively	9 4	1 28	17	50%	+11 📀	-7 🔮	-8
Q4. I am motivated by the work I do	37	44	13	81%	+4	0	+5
Q5. My work makes good use of my skills and abilities	31	54	11	85%	+8 🔂	+5 🕜	+12
Q6. I feel involved in the decisions that affect my work	19	30 20	26	48%	+18 🕢	+2	+2
Q7. I am trusted to make the decisions I need to do my work effectively	19	52	20	70 %	+11 💽	+4	0
Q8. I am treated with fairness and respect	39	35	22	74%	+25 🕥	+70	+7
Q9. I feel valued for the work I do	20	37 22	2 19	57%	+23 🕥	+3	+3

PARENT NAME: SECONDARY & FURTHER & HIGHER



LESS THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS



KEY

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- LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

IS THERE ROOM FOR IMPROVEMENT?

M١	r supervisor/manager $56%$	RI	ESPONSE	SCALE		% POSITIVE	VARIANCE FROM PREVIOUS SURVEY	VARIANCE FROM PARENT	VARIAN FROM ORGANISA OVERA
	Q10. My Supervisor/Manager tells me when I have done a good job	13	39	30	19	52 %	-2	-12 🔮	-10
	Q11. My Supervisor/Manager communicates effectively	17	44	22	13	61%	+10 🕢	-4	+1
	Q12. My Supervisor/Manager listens to me and considers my views	28	37	26	9	65%	+2	-5 🔮	-1
	Q13. My Supervisor/Manager motivates and inspires me to be more effective in my job	19	39	24	17	57 %	+13 🕜	+3	+6
	Q14. My Supervisor/Manager is open to my ideas	28	37	28	7	65%	+2	-2	+1
	Q15. My Supervisor/Manager deals with poor performance effectively	9 22	44		22	31 %	-6 😍	-9 🔮	-11
	Q16. I have confidence in the decisions made by my supervisor/manager	26	34	28	8	60%	+12 🐼	-1	0

PARENT NAME: SECONDARY & FURTHER & HIGHER







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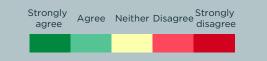
му теам 74%	6 RE	SPONSE SC/	ALE	% POSITIVE	VARIANCE FROM PREVIOUS SURVEY	VARIANCE FROM PARENT	VARIANCE FROM ORGANISATION OVERALL
Q17. The people in my team co-operate to get the work dor	ne 25	51	17 8	75 %	-8 🔮	-7 🔮	-4
Q18. My team is well managed	23	49	13 15	72 %	+9 🔂	+4	+8 🕥
MY CUSTOMERS 83%	, RE	SPONSE SC/	ALE	% POSITIVE	VARIANCE FROM PREVIOUS SURVEY	VARIANCE FROM PARENT	VARIANCE FROM ORGANISATION OVERALL
Q19. We are committed to delivering a good customer service	30	57	13	87 %	+2	-2	-3
Q20. We act on the feedback we receive in order to serve o customers better	^{our} 25	55	15	79 %	+7 🕥	+1	+3

PARENT NAME: SECONDARY & FURTHER & HIGHER



LESS THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS



KEY

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EXPLORE THE FULL RESULTS

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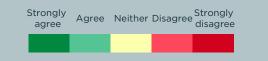
LEARNING AND DEVELOPMENT 58%	RESPONSE SCALE	% POSITIVE	VARIANCE FROM PREVIOUS SURVEY	VARIANCE FROM PARENT	VARIANCE FROM ORGANISATION OVERALL
Q21. I have the opportunity to discuss my learning and development opportunities with my supervisor/manager	28 43 19 <mark>9</mark>	72 %	+7 🔂	-3	+4
G22. Learning and development activities I have completed while working for the IOM Government are helping me to develop my career	17 28 38 17	45 %	-5 🔮	-11 🔮	-9 🔮
	RESPONSE SCALE	% POSITIVE	VARIANCE FROM PREVIOUS SURVEY	VARIANCE FROM PARENT	VARIANCE FROM ORGANISATION OVERALL
Q23. My organisation cares about my health and wellbeing	25 34 25 13	58%	+19 🔂	+9 🔂	+7 🕥
Q24. I have a good work life balance	28 15 26 25	34%	+10 🕢	-4	-23 🔮

PARENT NAME: SECONDARY & FURTHER & HIGHER



LESS THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS



KEY

A **MY GOVERNMENT** 61% % DEPARTMENT/BOARD/OFFICE PREVIOUS FROM PARENT **RESPONSE SCALE** POSITIVE **Q25.** When I talk about my Department I say 'we' rather than 17 70% 30 40 11 -3 +11 🞧 +10 🕢 **EXPLORE** 'they' THE FULL **Q26.** I am committed to what my Department is trying to 42 **91**% 49 9 +50 +11 +12 RESULTS achieve 13 23 58 **81**% +80 +16 +19 **Q27.** At work, we are good at learning from our mistakes - THESE PAGES SHOW EVERY QUESTION ASKED 49% 21 43 28 IN THE SURVEY AND THE +22 +11 +12 🞧 Q28. I feel that change is managed well **PROPORTION OF RESPONDING POSITIVELY** 15 36 26 19 51% **Q29.** The reasons for change are clearly communicated to me +13 🕜 +13 😡 +12 (NEITHER AGREE NOR **Q30.** I think it is safe to challenge the way things are done in NEGATIVELY (DISAGREE + 23 47 9 19 **70**% +15 +23 +23 STRONGLY DISAGREE). my Department Q31. Senior managers in my Department are sufficiently 15 53 8 17 8 **68**% +23 +15 +11 visible - LOOK AT HOW YOUR **POSITIVE SCORE** Q32. Senior management are open and honest in their 45% 9 11 36 25 +20 19 +5 🕜 +4communication with staff AVAILABLE Q33. Senior managers are aware of the challenges we face in 43% 15 28 25 25 8 +11 -2 +7 🞧 our team Q34. Overall, I have confidence in the decisions made by my **IS THERE ROOM** 11 45% 21 34 28 +23 +7 🞧 +4 senior managers FOR **IMPROVEMENT?** PARENT NAME: SECONDARY & FURTHER & HIGHER **AT LEAST 5 PERCENTAGE POINTS** Strongly Strongly Agree Neither Disagree **GREATER THAN COMPARATOR** agree disagree **KEY AT LEAST 5 PERCENTAGE POINTS U** LESS THAN COMPARATOR

i	MY RELATIONSHIP WITH THE 19%	RESPONSE SCALE	% POSITIVE	VARIANCE FROM PREVIOUS SURVEY	VARIANCE FROM PARENT	VARIANCE FROM ORGANISATION OVERALL
EXPLORE	Q35. I know what the IOM Government is trying to achieve	17 34 42	19%	-16 😍	-12 🔮	-26 🔮
THE FULL RESULTS	Q36. I understand how my work contributes to what the IOM Government is trying to achieve	23 43 28	25%	-13 🔮	-18 🔮	-31 🔮
	Q37. The IOM Government keeps me informed about matters that affect me	25 51 19	26%	-14 🔮	-10 🔮	-15 🔮
- THESE PAGES SHOW EVERY QUESTION ASKED IN THE SURVEY AND THE PROPORTION OF	Q38. I believe the Chief Officers have a clear vision for the future of the IOM Government	15 38 36 9	17 %	-3	+3	-8 🔮
COLLEAGUES RESPONDING POSITIVELY (STRONGLY AGREE + AGREE), NEUTRALLY (NEITHER AGREE NOR	Q39. When I talk about the IOM Government I say 'we' rather than 'they'	8 15 45 32	8%	+5	0	-16 🔮
DISAGREE) OR NEGATIVELY (DISAGREE + STRONGLY DISAGREE).	Q40. Departments work well together across the IOM Government	40 40 13	8%	+3	+2	-6 🔮
	Q41. I think that the IOM Government respects individual differences (e.g. cultures, working styles, backgrounds, ideas, etc.)	28 51 11	32%	+12 🕥	-2	-6 🔮
- LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.						
IS THERE ROOM FOR IMPROVEMENT?						
	PARENT NAME: SECONDARY & FURTHER & HIGHER	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	Strongl agree		ther Disagree Stro disa	ngly Igree

St Ninian's High School | Have Your Say

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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•	ENGAGEMENT WITH MY GOVERNMENT DEPARTMENT/BOARD/OFFICE	K RESPON	NSE SCALE	% POSITIVE	VARIANCE FROM PREVIOUS SURVEY	VARIANCE FROM PARENT	VARIANCE FROM ORGANISATION OVERALL
EXPLORE	Q42. I am proud to work for my Department	25	45 25	70 %	+1	-3	-3
THE FULL RESULTS	Q43. I would recommend my Department as a great place work	^{to} 17 42	26 15	58%	+21	+9 🔂	+6 🔂
	Q44. I feel a strong sense of belonging to my Department	19 40	32 9	58 %	-2	+5 🕥	+4
- THESE PAGES SHOW EVERY QUESTION ASKED IN THE SURVEY AND THE PROPORTION OF COLLEAGUES	Q45. My Department inspires me to do my best work every day	11 40	32 13	51 %	+11 🔂	+5 🕥	+3
COLLEAGUES RESPONDING POSITIVELY (STRONGLY AGREE + AGREE), NEUTRALLY (NEITHER AGREE NOR DISAGREE) OR NEGATIVELY (DISAGREE +	Q46. I work beyond what is required in my job to help my Department to achieve its objectives	43	47 <mark>9</mark>	91 %	+13 🕥	+1	+8 🕢
STRONGLY DÌSAGREE).							
- LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.							
IS THERE ROOM FOR IMPROVEMENT?							
	PARENT NAME: SECONDARY & FURTHER & HIGHER	AT LEAST 5 PERCE GREATER THAN CO	NTAGE POINTS DMPARATOR	Strongl agree	^y Agree Neit	her Disagree disa	ongly agree
		AT LEAST 5 PERCE LESS THAN COMPA	NTAGE POINTS ARATOR				

A **ENGAGEMENT WITH THE IOM** 34% % PREVIOUS FROM PARENT GOVERNMENT **RESPONSE SCALE** POSITIVE 9 45 9 43% 34 -11 🕑 +8 -1 Q47. I am proud to work for the IOM Government **EXPLORE** THE FULL Q48. I would recommend the IOM Government as a great 9 38% 28 45 15 +13 🕢 +4-3 RESULTS place to work Q49. I feel a strong sense of belonging to the IOM 15 45 19% 30 -12 🕑 +9 +1 Government - THESE PAGES SHOW EVERY QUESTION ASKED Q50. The IOM Government encourages new or better ways of 9 45 13% 34 8 -11 🕑 IN THE SURVEY AND THE +6 -4 doing things **PROPORTION OF** RESPONDING POSITIVELY **Q51.** I work beyond what is required in my job to help the IOM 28 30 36 **58**% -13 🖸 -7 🕑 -14 🕑 Government to deliver its services (NEITHER AGREE NOR NEGATIVELY (DISAGREE + STRONGLY DISAGREE). - LOOK AT HOW YOUR **POSITIVE SCORE** AVAILABLE **IS THERE ROOM** FOR **IMPROVEMENT?** PARENT NAME: SECONDARY & FURTHER & HIGHER AT LEAST 5 PERCENTAGE POINTS Agree Neither Disagree Strongly

KEY

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AT LEAST 5 PERCENTAGE POINTS

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disagree

Strongly

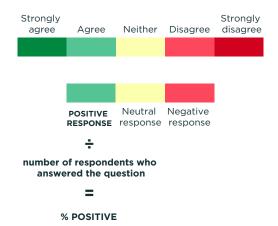
agree

i	TAKING ACT	ON	25%	RES	PONSE S	CALE	% POSITIVE	VARIANCE FROM PREVIOUS SURVEY	VARIANCE FROM PARENT	VARIANCE FROM ORGANISATION OVERALL
EXPLORE THE FULL RESULTS	Q52. I believe from this surve	that action will be taken bas	sed on the results	9 15	32	30 13	25%	+15 🕥	+3	-2
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IS THERE ROOM FOR IMPROVEMENT?										
	KEY	PARENT NAME: SECONDARY & FURTHER	& HIGHER	AT LEAST 5	PERCENTAGE PO IAN COMPARAT PERCENTAGE PO COMPARATOR		Strongly agree	' Agree Neit	her Disagree Stro disa	ngly gree

GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL				
NUMBER OF RESPONSES	151	166	176	96	24	613				
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%				
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%				
NUMBER OF POSITIVE	151 + 166 = 317									
% POSITIVE	317 ÷ 613	5 = 52%								

ANONYMITY

IT IS ORC INTERNATIONAL'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS FOR TEAMS WITH LESS THAN 10 WILL NOT RECEIVE AN INDIVIDUAL REPORT. HOWEVER, THEIR DATA WILL STILL CONTRIBUTE TO THE SCORES FOR THEIR GROUP AND THE ORGANISATION OVERALL.